SCRUTINY FOR POLICIES, ADULTS AND HEALTH COMMITTEE SUMMARY OF OUTCOMES

9 May 2018

(Published on 09 May 2018)

Minutes from the previous meeting - Agenda item 3

The minutes of the meeting held on 11 April were agreed as a correct record.

Learning Disabilities Service Task & Finish Group Report - Agenda item 5

The Committee received a report which summarised the findings of the Scrutiny Committee for Policies, Adults and Health Task and Finish Group on their further scrutiny of the delivery of SCC's contract for Learning Disability services in Somerset.

The Committee held a lively discussion on this issue and listened to the views of customers, staff and families who attended the meeting.

The Committee agreed:

- a. Somerset County Council (SCC) should make every effort to achieve its' overriding aim of ensuring the contracts with Dimensions Group and Discovery succeed throughout the duration of the contract.
- b. SCC through its locality Social Work teams should ensure that the annual review of Individual Needs Assessment (INA) of every Discovery customer is completed and up to date by 30th September 2018. This is in line with Care Act requirements. SCC locality staff should work closely with the individuals, their families and staff in completing the review of needs.
- c. SCC with Discovery will ensure there is in place an ambitious Person-centred Care Plan (PCP) for every LD customer in Somerset that includes: a personal objective for the customer; a realistic plan for that individual to be stimulated and challenged and where possible, minimises the barriers to achieving all they are capable of. The PCP will build upon the Needs Assessment and be in place no later than 31st December 2018.
- d. The Adults and Health Scrutiny Committee supports the proposed changes for simplifying and streamlining contractual governance between SCC and Discovery. The revised structure will help clarify roles and responsibilities and ensure that customers, carers families and staff voices are clearly heard.
- e. The Adults and Health Scrutiny Committee should receive a full briefing on the results from the four surveys initiated by Discovery at their September meeting. The Staffing survey update should include a specific focus on the Retention Strategy and its' impact.
- f. The Adults and Health Scrutiny Committee should review the progress of all these recommendations, in addition to receiving updates on the Contractual Key Performance Indicators and Dashboard, at its' meetings in September 2018 and March 2019.

It was also agreed that the Lead Commissioner provide a proposal to the Committee meeting in July 2018, for additional mechanisms which may be useful in providing stakeholder involvement for reviewing and monitoring the service improvements.

Adult Social Care Performance Update – Agenda Item 10

The Committee received a report providing a further update on Somerset's performance in Adult Social Care in comparison to national and comparator benchmarks and in relation to the service's strategic priorities.

The Committee were given detailed information regarding service priority updates in relation to Somerset Direct and Acute Hospitals.

The Committee noted the report.

Scrutiny for Policies, Adults and Health Committee Work Programme - Agenda Item 11

The Committee agreed to update the work programme for the next meeting and move both the Somerset Health and Care Strategy and Somerset Sustainability Transformation Programme to the September meeting and add in the LD stakeholder involvement proposal to the July meeting agenda. It was also agreed to add in Home First and the Care Home Support Team, Dementia Services, Community Hospitals and Somerset CCG patient safety and quality reports into the work programme.